# **Account Updates with NextGen**

All account information, other than secondary email addresses, is held in your individual Pacer account. It is the Filer or User's responsibility to keep account information up to date.

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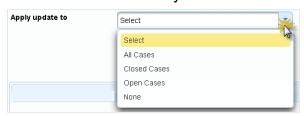
Updating Address Information
Updating Primary Email Address
Updating Secondary Email Address

## **Updating Address Information**

- Navigate to <u>www.pacer.gov</u>. Note that this can also be accessed through CM/ECF by clicking on **Utilities>Manage your PACER Account**
- 2. Click on Manage My Account



- **5.** Use the text fields to **update the necessary information**. \*\*Please list a reason for the update.\*\*
- **6.** Select to which cases you would like to apply the updated information.



7. Check the boxes noting to which records/courts you would like to apply the updates. Ensure all of the information is correct, and click **Submit**. A **confirmation screen** will appear noting your submission was successful.



# **Updating Primary Email Address**

The primary email address is added and updated through PACER. Secondary email addresses are only added and updated through CM/ECF. Email addresses are used for Notices of Electronic Filing (NEF's). It is recommended that all accounts include a primary email address and at least one secondary email address for the purpose of receiving NEF's.

#### **Updating Primary Email**

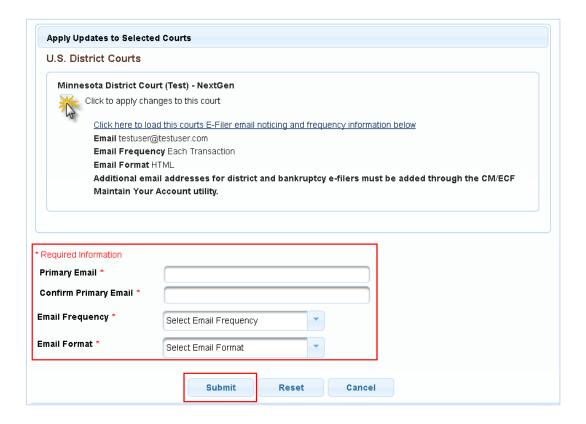
- Navigate to www.pacer.gov. Note that this can also be accessed through CM/ECF by clicking on Utilities>Manage your PACER Account
- 2. Click on Manage My Account



- 3. Click on the **Maintenance** tab
- 4. Select Update E-Filer Noticing and Frequency



- **5. Check the box** to apply your changes to the Connecticut Bankruptcy Court.
- **6.** Enter and confirm the **Primary Email Address**, select frequency and format preferences and click **Submit**.



7. The following confirmation screen will appear. Click **Close**.



# **Updating/Adding Secondary Email Address**

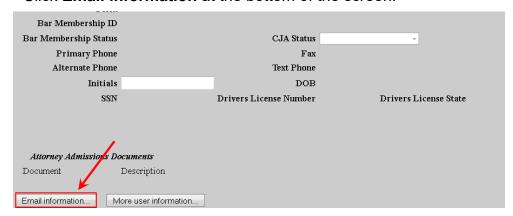
1. Select the Utilities menu in ECF



2. Click on Maintain Your Account



3. Click **Email information** at the bottom of the screen.



- 4. If a primary email address is listed, skip to step 5. If no primary email address is listed, click add new e-mail address. Note that although primary email addresses are maintained through PACER, there must be one listed in CM/ECF in order to add secondary addresses. Enter the account's PRIMARY email address. Once an address is entered, the secondary email address options will appear on the left.
- 5. Click add new e-mail address under Secondary e-mail addresses.

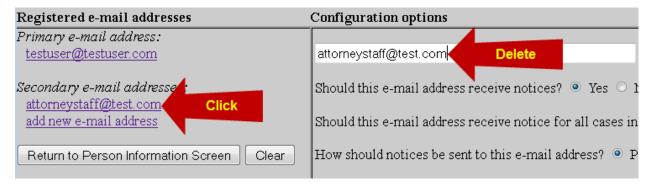


**6.** Enter the **secondary email address** and change the configuration options if desired.

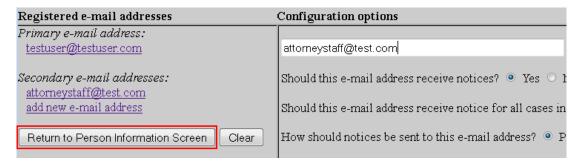
### **Configuration Options:**

Option	Description
Should this e- mail address receive notices?	For the primary email address, the default is Yes. If set to No, the primary email address will not receive notices of electronic filing (NEFs)—this is not recommended.
How should notices be sent to this e-mail address?	Per Filing: Email sent for each individual filing  Summary Report: One daily email listing all transactions for that day, sent on the following day  NOTE: If the Summary Report is selected, an additional prompt appears, "Should this e-mail address receive a 'no activity' notice when no summary noticing occurs?"  Yes: an email will be sent with the message, "no transactions found for this time period" when no activity occurs in the cases for which the user is configured to receive summary notices  No: no email will be sent unless there were filings
In what format should notices be sent to this e-mail address?	Controls the format of the emails—HTML is generally preferred.
Should this e-mail address receive general announcement notices from this court?	The court prefers that users select Yes so that they will receive email notifications regarding important ECF system information such as down-time and upgrades.

7. To **remove** a **secondary email address**, click on the address on the left and delete it in the text box on the right.



8. After all changes have been made, click **Return to Person Information Screen**. DO NOT use the Back button in your browser- information will not be saved if you click Back.



**9.** You will return to the main account maintenance screen. Click **Submit** to save changes. A confirmation screen will appear.

